



East Sussex
Fire & Rescue Service

East Sussex Fire & Rescue Performance Results Quarter 2 2021/22

JANUARY 2022

Our Purpose

We make our communities safer

We will do this by:

Commitment 1: Delivering high performing services



Indicator No.	How will we measure performance?	2020/21 Q2 result	National Quartile Position 2019/20	2021/22 Q2 result	Projected end of year result 2021/22	Direction of travel from Q2 2020/21 result
8	Total number of incidents attended	2,733		2,750	10,583	Declined
9	Number of deaths in primary fires	0		0	2	No change
10	Number of injuries in primary fires	3		8	16	Declined
1 Priority	No of accidental dwelling fires	125		90	397	Improved
11	Number of primary fires	310		252	1,021	Improved
12	Number of deliberate fires	245		176	754	Improved
13	No of Industrial and Commercial fires	51	This is an ESFRS indicator only, no National data is available for comparison	30	110	Improved

Indicator No.	How will we measure performance?	2020/21 Q2 result	National Quartile Position 2019/20	2021/22 Q2 result	Projected end of year result 2021/22	Direction of travel from Q2 2020/21 result
14	70% of the first arriving appliances at any incident from an 'On-Station response' within 10 minutes	77.4%	This is an ESFRS indicator only, no National data is available for comparison	No data	No data	No data
15	70% of the first arriving appliances at any incident from an 'On-Call response' within 15 minutes	75.8%	This is an ESFRS indicator only, no National data is available for comparison	No data	No data	No data

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We will do this by:

Commitment 2: Educating our communities



Indicator No.	How will we measure performance?	2020/21 Q2 result	National Quartile Position 2019/20	2021/22 Q2 result	Projected end of year result 2021/22	Direction of travel from Q2 2020/21 result
2 Priority	% of Home Safety Visits to vulnerable people	95.9%	This is an ESFRS indicator only, no National data is available for comparison	96.1%	96.1%	Improved Alternative delivery method and face to face
6 Priority	Undertake 10,000 Home Safety Visits	1,476		1,931	6,745	Face to face resumed 19 July 2021
	Number of telephone HSVs completed (due to COVID-19 Pandemic)	1,432	This is an ESFRS indicator only, no National data is available for comparison	439	2,599	Alternative delivery method reverted to face to face 19 July 2021
	Number of properties visited for faulty / smoke alarm fitting etc	292	This is an ESFRS indicator only, no National data is available for comparison	37	459	Alternative delivery method reverted to face to face 19 July 2021
7 Priority	Inspections of high risk premises completed	50		122	346	Alternative delivery method / face to face resumed 19 July 2021
7a Priority	Business safety audits completed by Station crews	13	This is an ESFRS indicator only, no National data is available for comparison	109	402	Alternative delivery method / face to face resumed 19 July 2021
	Other Business Safety telephone activities and interactions	608	This is an ESFRS indicator only, no National data is available for comparison	819	3,546	Alternative delivery method / face to face resumed 19 July 2021

Indicator No.	How will we measure performance?	2020/21 Q2 result	National Quartile Position 2019/20	2021/22 Q2 result	Projected end of year result 2021/22	Direction of travel from Q2 2020/21 result
18	Number of business safety engagement events	1	This is an ESFRS indicator only, no National data is available for comparison	0	0	N/a due to COVID-19 pandemic
19	Number of attendees at business safety engagement events	189	This is an ESFRS indicator only, no National data is available for comparison	0	0	N/a due to COVID-19 pandemic

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Commitment 3: Developing a multi-skilled, safe and valued workforce

Indicator No.	How will we measure performance?	2020/21 Q2 result	National Quartile Position 2019/20	2021/22 Q2 result	Projected end of year result 2021/22	Direction of travel from Q2 2020/21 result
3 Priority	The number of working days/shifts lost due to sickness not to exceed 7.5 per employee	1.8	This is an ESFRS indicator only, no National data is available for comparison	2.9	9.8	Declined
20	Number of RIDDOR incidents	1		1	2	No change
21	Number of workplace reported accidents / injuries	72		52	176	Improved

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Commitment 4: Making effective use of our resources

How will we measure performance?	2020/21 Q2 result	National Quartile Position 2019/20	2021/22 Q2 result	Projected end of year result 2021/22	Direction of travel from Q2 2020/21 result
A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10	-38.8%	This is an ESFRS indicator only, no National data is available for comparison	-33.9%	-29.4%	Declined
% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	3.5%	This is an ESFRS indicator only, no National data is available for comparison	0.4%	1.0%	Improved
% of accidental dwelling fires confined to room of origin	95.2%	This is an ESFRS indicator only, no National data is available for comparison	87.8%	89.9%	Declined